



GARY W. MCNEIL

President, McNeil Management Services

OVERVIEW

Over 40 years of progressive, management experience in major, multi-disciplinary environments in both the public and the private sector has given me strong leadership skills in planning, design, construction, marketing and operations. I have had extensive experience in developing and leading a focused team in complex, diverse and challenging workplaces. I have a proven ability to establish and maintain close coordination and cooperation with multiple stakeholders, public and political agencies.

As CEO of GO Transit for over 10 years, I evolved the organization from being a fiscally driven organization focused primarily on commuter rail and bus operations into an agency focused on the customer experience (while still maintaining strong fiscal responsibilities). The culmination of this journey resulted in an acclaimed GO Passenger Charter and the following awards:

AWARDS

- 2011 Transportation Person of the Year for Canada (Transportation Association of Canada)
- 2013 GO Transit: Best Large Transit System in Canada (American Public Transportation Association)
- 2013 Lifetime Achievement Award in Transportation (Canadian Urban Transit Association)

PROFESSIONAL EXPERIENCE

MCNEIL MANAGEMENT SERVICES

President (2014)
Aurora, Ontario

- Providing transportation services, strategic and business planning, as well as business development within the transportation community at large

METROLINX

President of GO Transit, and Executive Vice-President of Metrolinx (May 2009 – Nov 2013)
Toronto, Ontario

- Responsible for GO Transit, an Operating Division of Metrolinx. The commuter rail and bus operations group is an organization of approximately 2500 staff (2000 unionized), providing inter-regional transportation services for almost 65 million customers per year in the Greater Toronto Area
- Responsible for a \$340 million operating budget, and \$300+ million in farebox revenues, as well as a \$1.7 billion annual capital program
- Expanded role to encompass aspects on new regional transportation agency, delivering a \$10 billion inter-regional transportation plan for the next 5 years
- Acting President of Air Rail Link (now UP Express) from 2010-2011. Initiated critical path activities in order to meet 2015 PanAm Games, including DMU railway vehicle procurement activities and an Alternative Financing Project (P3) delivery model project for Air Rail Link

GO TRANSIT

Managing Director and Chief Executive Officer (1999 – 2009)

Toronto, Ontario

- Responsible for transforming the commuter rail and bus operations agency of GO Transit into an organization focused on customer
- Reporting to the GO Transit Board of Directors, overall responsibility includes an operating budget of over \$300 million, and an annual capital budget of over \$700 million
- GO Transit recovered approximately 90% of its operating costs from the fare box and sundry revenues by 2009; one of the best performing systems in North America. This performance occurred through a strong commitment of the senior management team to excel in the delivery of customer-driven services
- Responsible for budget establishment and control, legal services, safety and security, human resources and unionized contracts, rehabilitation and growth project prioritization, communications and stakeholder relations (municipal, provincial politicians, as well as media relations and customer communications), Business Planning and Annual Reports, Audit, and all aspects of an arms-length agency of the Province
- Member of the Peer Review team for the Transit Service Plan for the 2010 Vancouver Winter Olympics

GO TRANSIT

Director, GO Rail Services (1999)

Toronto, Ontario

- Responsible for the direction and management of the rail-based services provided by GO Transit. Specific responsibilities included operations planning and equipment maintenance and supply, as well as contractual interface with CN, CPR and Bombardier, the main private sector partners involved with GO Transit's day-to-day rail operations.

DELCAN CORPORATION

Principal (1991-1999)

Toronto, Ontario

Responsible for Delcan's Toronto Transportation Group, including roadway and transit planning and design projects. Also served as Project & Technical Manager for:

- **407 ETR Purchase:** Established and led a technical team in developing the qualification documents and the final technical proposal and price for the privatization of the *407 ETR*.
- **World Bank Technical Assistance, Caracas, Venezuela:** Administered a team of professionals assigned to the Government of Venezuela to provide technical assistance for the allocation of a US\$300 million World Bank loan to improve transportation infrastructure throughout the country.
- **Vancouver Rapid Bus:** Managed the planning, functional design and preliminary design for an exclusive bus lane service between the City of Richmond and the City of Vancouver in British Columbia. The service uses existing traffic lanes (dedicated to the bus service), transit priority signals, queue jump lanes, turn restrictions and traffic demand management measures to minimize travel times.
- **(Secondment to) Toronto Transit Commission's Rapid Transit Expansion Program (1991 to 1996) - Manager of Planning, Agency Coordination and Communications:** Managed the delivery of the transportation planning, public communication and agency co-ordination for the \$5 Billion Rapid Transit Expansion Program (Sheppard, Spadina and Eglinton Subways, Scarborough RT and New Subway Maintenance and Storage Facility). Achieved the successful design and construction of new rapid transit infrastructure within Metropolitan Toronto. Built consensus, resolved conflicts and

encouraged cooperation among the agencies (Federal, Provincial and municipal) and general public for this program. Also, coordinated the planning and approvals for the Environmental Assessments for the seven (7) major rapid transit projects of the Let's Move Program, including 70 km of rapid transit corridors and 40 new stations in Metropolitan Toronto.

MARSHALL MACKLIN MONAGHAN LTD.

Senior Project Manager and Associate (1988-1991)
Toronto, Ontario

- **Terminal 3, Lester B. Pearson International Airport:** Managed the transportation planning component for the Design/Build of Terminal 3 for the Airport Development Corporation, and the potential commercial redevelopment of adjacent areas.
- **Spadina LRT Alternatives Assessment:** Developed alternatives and coordinated the public consultation program for a centre of road LRT on Spadina Avenue for the Toronto Transit Commission. The study was controversial and complex.
- **GO Transit Environmental Study Reports:** Managed environmental assessments for multi-disciplinary projects, such as Winston Churchill Gateway and the Milton Rail Corridor Full Service ESRs.
- **City of Peterborough 5 Year Traffic Plan and 20 Year Transportation Plan:** Developed short term traffic operation requirements for the City of Peterborough, and developed a 20 year road improvement plan for inclusion in the City's Official Plan.
- **Travel Demand Forecasts and Transportation Impact Assessments** for major commercial, retail and residential developments in the Greater Toronto Area, such as Canada Square (Yonge/Eglinton), Ataratiri Lands (Don Valley/Gardiner), North York Downtown and King Business District /Inglis Strachan Complex (Strachan Avenue/Gardiner Expressway).

GO TRANSIT

Special Projects Coordinator (1987-1988)
Toronto, Ontario

- Managed and coordinated the planning, design and construction of key elements of the GO Rail Expansion Program for commuter rail services in the Greater Toronto Area.

URBAN TRANSPORTATION DEVELOPMENT CORPORATION

Project Manager (1980-1986)
Vancouver, British Columbia & Toronto, Ontario

- **Mexico City LRT (1986):** Managed, in Mexico City, a project to refurbish and redesign TTC streetcars into modern, articulated vehicles to serve the 1986 World Cup Soccer Event.
- **Vancouver SkyTrain (1982-1986):** Managed and coordinated various aspects of the planning, design, construction, test and commissioning and initial operations of the Vancouver SkyTrain fixed facilities (Design/Build project) from downtown Vancouver to New Westminster.
- **City of Hamilton Intermediate Capacity Transit System (1981):** Coordinated the evaluation process, as well as the transportation planning assessments, for a Light Rapid Transit system in Hamilton.

REGIONAL MUNICIPALITY OF NIAGARA & MINISTRY OF TRANSPORTATION

Traffic Services Supervisor & Central Region District Traffic Analyst (1972 - 1980)
Toronto, Port Hope & Niagara Regions, Ontario

BOARD EXPERIENCE

Currently on Executive Committee of the Board of Directors: Canadian Urban Transit Association (CUTA)

Currently on Executive Committee of the Board of Directors: American Public Transportation Association (APTA)

Currently on Executive Committee of the Board of Directors: Union Internationale des Transports Publics (UITP)

Past Member of "TOPS" Committee- Transit Cooperative Research Panel - U.S. Federal Transportation Administration (2006-13).

EDUCATION

B.A., Urban Studies (Hon.), York University, Toronto

University of Toronto - Alternative Dispute Resolution Program

Queen's University - Executive Management Program

York University, Schulich School of Business - Executive Leadership Program